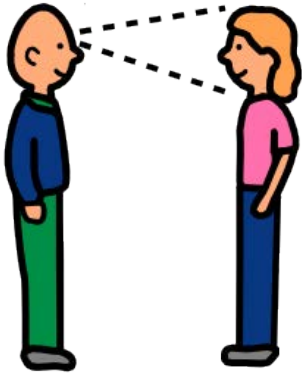


How To Apologize

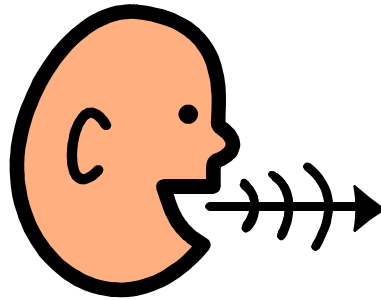
1

look at the other person's face



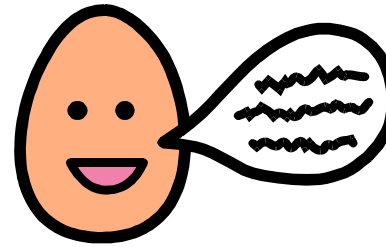
2

use a calm voice



3

say, "I'm sorry for _____"



4

shake hands

